APP UPDATE NOTIFICATION – LINGO APP

Reference: ADC FA 1002-2026
Communication from Manufacturer

Dear Customer,

We are contacting you to let you know that an important security update was issued for the Lingo App.

This software update is required to maintain the security of the Lingo App.

If you received a message on your phone that your app has been updated, no action is needed. If you're unsure if you received a message saying your app has been updated, you can verify that you are using the correct version by following the instructions below.

What You Need To Know

Your updated app addresses a potential security vulnerability affecting the Lingo app. As of 9th Oct 2026, **Abbott is not aware of any unauthorized access to a user's app in relation to this vulnerability, and there have been no reports of adverse events.**

In the unlikely event that this vulnerability was to be exploited, the app could display incorrect sensor glucose readings, which may cause users to experience delayed wellness goals. No treatment decisions should be made without consultation with the user's healthcare practitioner.

This communication is for the Lingo app only.

Your App Has Been Updated – There's Nothing You Need To Do

An app update to address this issue has already been released, and our records indicate that your app has been updated.

Product	Impacted Software Versions	Corrected Software Versions
Lingo App	Versions 1.2.0 through 1.12.2	Versions starting with 1.12.3

How To Check Current App Version

©2026 Abbott. ALB-2605540 v1.0

Lingo app: Open the Lingo app → tap My biosensor (top right ⊙) → About this biosensor → make sure the Software Version is 1.12.3.

If you have additional questions or need to report problems experienced with the use of Lingo app, please call Lingo Customer Service at 0800 066 8320, available Monday - Friday from 9 a.m. to 5 p.m. Agents are also available through live chat at support.hellolingo.com/hc/en-us/

Thank you for your attention.

Sincerely,
Abbott

©2026 Abbott. ALB-2605540 v1.0