URGENT MEDICAL DEVICE CORRECTION – LINGO BY ABBOTT APP

Reference: ADC FA 1002-2026
Communication from Manufacturer

Dear Customer,

We are contacting you to let you know that an important security update was issued for Lingo by Abbott app.

This software update is required to maintain the security of the Lingo by Abbott App.

If you received a message on your phone that your app has been updated, no action is needed. If you're unsure if you received a message saying your app has been updated, you can verify that you are using the correct version by following the instructions below.

What You Need To Know

Your updated app addresses a security vulnerability affecting the Lingo by Abbott app. As of 12th Oct 2026, **Abbott is not aware of any unauthorized access to a user's app in relation to this vulnerability, and there have been no reports of adverse events.**

In the event that this vulnerability was to be exploited, the app could display incorrect sensor glucose readings, which may cause users to experience delayed wellness goals. No treatment decisions should be made without consultation with the user's healthcare practitioner.

This communication is for Lingo by Abbott app only.

Your Lingo by Abbott App Has Been Updated – There's Nothing You Need To Do

An app update to address this issue has already been released, and our records indicate that your app has been updated.

Should future action be required, we will send additional notifications.

Product	**Impacted Software Versions**	**Corrected Software Version**	**Unique Device Identification (UDI)** *Located in the About this biosensor section in apps*
Lingo by Abbott app	Version 1.6.1 through 1.12.2	Versions starting with 1.12.3	00357599850005 (Android App US) 00357599849009 (IOS App US)

How to Check Your Current App Version

Lingo by Abbott app: Open the Lingo by Abbott app → tap My biosensor (top right ⊙) → About this biosensor → make sure the Software Version starts with 1.12.3.

We have notified the U.S. Food & Drug Administration. If you have additional questions or need to report problems experienced with the use of the Lingo by Abbott app, please call Lingo Customer Service at 1-888-764-7684, available seven days a week from 9 a.m. to 9 p.m. EDT. Agents are also available through live chat at https://support-us.hellolingo.com/hc/en-us/

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax. Complete and submit the report online at www.fda.gov/medwatch. Regular Mail or Fax: Download form or call 1-800-332-1088 to request a reporting form, then complete and return to the address on the preaddressed form or submit by fax to 1-800-FDA-0178.]

Thank you for your attention.

Sincerely,
Abbott

©2026 Abbott. ALB- 2605533 v4.0